


<b>QSR- No.:</b>		<b>Quality Service Report</b>		<b>AVENTICS</b> 	
From: (Name, company, address, email)		Date:		Customer reference:	
		<input type="checkbox"/> Complaint <input type="checkbox"/> Urgent delivery need		<input type="checkbox"/> Immediate repair <input type="checkbox"/> Repair offer	
<b>Product and delivery data:</b>					
Product No.....:			Order No.....:		
Quantity of delivered units....:			Customer.....:		
Quantity of faulty units.....:			Delivery Number....:		
Quantity of failed samples....:			Date code.....:		
<b>Condition</b>			<b>Description of fault:</b>		
Pressure.....:	psi				
Cycle Rate....:					
Air quality.....:					
Temperature...:					
Special condition:					
<b>For warranty claim or repair process, email completed form to: <a href="mailto:quality.us@aventics.com">quality.us@aventics.com</a></b>					
<b>This section for AVENTICS use: Feedback for next steps!</b>					
<b>Return to Customer or Scrap</b> <input type="checkbox"/> Return <input type="checkbox"/> Scrap <b>If Yes:</b> Instruct your carrier to collect the product free of charge from customer. Find above the delivery address. <b>If No:</b> You will get a credit note or replacement (if requested) without further test due to economical facts and low risk. This will be documented in a short report.			<b>Repair economical</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>If Yes:</b> We send a repair offer as soon as possible. If the offer is acceptable instruct your carrier to collect the product free of charge from the customer. Find above the delivery address. <b>If No:</b> Offer the customer a new device with known conditions.		
<b>Remarks</b>					